



Logistik-Dienstleistungen aus dem Süden. Weltweit.

LEBERT
Logistik macht Freu(n)del

The Lebert group provides the complete range of services of a modern logistics provider. Franz Lebert & Co, Internationale Spedition GmbH & Co KG is a partner in CargoLine, to which 45 medium-sized partner companies belong, right across Europe. More than 1,300 direct transport connections each day, the operation of one national central hub, one European hub, and two regional hubs for groupage freight ensure the rapid conveyance and punctual delivery of shipments in the area of distribution and provisioning.

The challenge

In 2010 Lebert's telecommunications service provider at the time, a significant player in the market, changed its support strategy for medium-sized customers. This change resulted in greatly reduced support quality, and Lebert therefore looked for alternatives. Here, either the same performance at lower cost, or increased performance at the same cost, was to be bought in.

Riedel Networks rose to this challenge, and presented to the Lebert group a coherent concept for an MPLS network; this was attractive for Lebert both financially and in terms of promised performance.

The solution

The sites of the Lebert group are interconnected via a 100% pro-actively managed MPLS VPN owned by Riedel Networks, and are protected by a multi-layer redundant backup concept. By means of performance monitoring, Lebert's IT department has an overview at all times of the availability, load, and latency of the

inter-site connections. In addition, it has direct access to the Network Operation Center of Riedel Networks.

Advantages

- High availability and fail safe operation of the inter-site connections.
- Investment protection; new sites can be integrated into the MPLS network quickly and easily.
- Focusing on the core business and the core tasks of the IT department.
- Performance monitoring to allow additional self-monitoring of the network via web browsers, as well as via iOS and Android apps.

Customer feedback

"The term 'partner' is of great importance to CargoLine. In Riedel Networks we have found a partner with whom we can communicate at any time on an equal footing."

"For this, what matters to us is the direct communication with our partner and with technical support. We work together with no difficulty, and for all our requirements we find an expert contact partner who provides us the help we need."

Karl-Heinz Bernhard
IT Director
Franz Lebert & Co